

Media Center Hours
Mon: 6:45 – 3:00
Tues: 6:45 – 3:45
Virtual Wed: 6:45 – 3:45
Thurs: 7:15 – 3:45 *
Fri: 7:15 – 3:45 *

***Closed for lunch 12:00-12:30**

[Media Center Calendar](#)



Deb Fidali – School Librarian
Dschultz-fidali@wsfcs.k12.nc.us
 336-703 – **72921**



Tues - Friday
 Ameriki Jackson – Media Assistant
Adjackson@wsfcs.k12.nc.us
 336-703 - **72923**



[Virtual Help Desk for Students & Teachers in school!](#)



[Plan collaborative Instruction with the Librarian.](#)



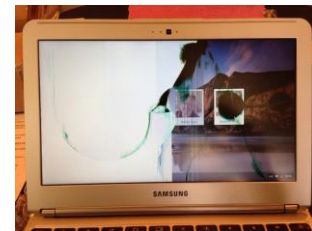
[Request Professional or Student Materials.](#)



[Virtual Help Desk for Students & Teachers while working from Home.](#)



[Student Needs a Chromebook – First Time!](#)



Broken Chromebook – Generally, the student must take the broken Chromebook to the [Tech Depots](#). Call 72921 or 72923 for guidance

Teacher Laptop Needs -

Contact the Media Ctr. - Limited 'Loaners Available'

Laptop Problems – Email us or call us to see if we can help OR [FreshService Ticket](#)

Technology Help Desk 727-8300

Teacher Account Issues

Teacher Locked out – Call MC NCEdCloud/Account Password Change – Call MC or call **Technology Help Desk 727-8300**

New Teacher Onboarding
[Teacher account guide](#)
[New Employee Resource Page](#)

Student Account Problems?

[Locked out](#)– 15 Min reset or Call MC NCEdCloud Password Reset- Teacher or call MC

[Logon, Email, Google Acct Password problems or errors](#) – Call MC [Student in School needs Help?](#)
[Student at Home needs Help?](#)

Students can Inbox Fidali via Canvas.

[Webpage Requests?](#)

[Xibo \(Kiosk\) Requests?](#)

Poster Needs? Call 72923